

May 1, 2009

Hi Rick,

I've just got to say that I count my decision to select you as my contractor to renovate my powder room and two bathrooms as one of my wisest moments. You blew all my reservations, given the horror stories one hears of unscrupulous contractors, right out of the ball park. There are few people that work as aggressively and consistently as you do and can still focus on quality.

I appreciated that you always turned up on time with your plan of attack for the day and never quavered when I changed your plans in a different direction. Your suggestions on improvements or potential options to address unexpected hitches were most welcome. When the extent of work on one bathroom was way more than initially anticipated or estimated you were not deterred and you still managed to complete the scope of work within the originally estimated time frame and budget.

The fact that we were talking of scheduling my next renovation job before you had even completed the work on hand, I believe is high praise and a testament of my satisfaction with your work.

I would recommend you to others in a heartbeat and will definitely do so given the opportunity.

Thanks for your great attitude and humour throughout; but most of all, thanks for a fantastic job!

Sue Wade