

Greg and Mary McNeil
7123 South Way
Hudson, OH 44236
(330) 342-7870

June 8, 2003

Rick Goris
President
AGGroup Inc.
59 Aster Cres.
Brooklin, Ontario
L1M 1J8

Dear Rick:

You did a fantastic job of totally renovating our cottage bathroom. We knew that it would be a tough job because of the age and condition of the bathroom and we are so thankful that you were willing to take on the challenge.

We especially appreciate the long hours you worked to get the job done within the timeline that you had set out for us in advance. Thanks for all the research and consultation that you carried out to deal with the unexpected issues with pipes, insulation and taps. Thanks for your regular updates and expertise and for keeping the lines of communication open and clear. In spite of being 425 miles away from our cottage, we always knew what you were working on. We were totally confident in what you were doing.

When we saw the finished bathroom, we were very impressed with your workmanship and attention to detail. It is a pleasure doing business with you and we are already thinking about the next project!

Sincerely

Greg and Mary McNeil