

Dear Rick,

It is an absolute pleasure to write a recommendation to Rick Goris, President of AGGroup Inc. When we finally decided to go forward with our basement renovation, it all started with your website and reading all your little tidbits on past jobs you completed. We were curious to find out more about you and what you offered. We were initially a little sceptical as most times you want to have a word-by-mouth recommendation but upon our first time meeting, we were put at ease and both Alec and I felt good about our decision to move forward. We appreciated how completely transparent and forthcoming you were with the whole process. Your timeline on our basement was exact and your weekly spreadsheets were thorough and accurate. It was nice not to have any hidden costs creep up on us along the way.

Your strong work ethic has to be mentioned as we were so impressed with the level of commitment you demonstrated. You arrived early and worked continuously all day long, and sometimes into the early evening too. You were always patient in explaining the process to us and you were extremely organized.

You impressed us with your precise, detail-oriented observations, and your honesty. You were very prompt on emails and you never made us feel like we were inconveniencing you.

Thanks for completing our job on schedule, on budget, and with the high degree of integrity and professionalism you showed. We praise your effort and thank you for putting such quality into our new space. It meant a lot to us to see you so committed to making us happy and satisfied. Even when little glitches appeared, you were quick to see the problem and get to a solution right away.

Thank you from the bottom of our hearts for transforming our basement into a comfortable, inviting living space for our family and friends. We are so happy with the final product.

We look forward to entertaining in our new living space and you can be sure that we will call upon you for any future home renovations as well as pass your name along to anyone interested in a contractor.

All the best in your future endeavours,

Alec & Lisa