

138 Downey Drive
Brooklin, ON L1M 1J4

December 5, 2007

To whom it may concern,

Early in 2007, we had our basement finished into a playroom by Rick Goris of AGGroup. We had contacted several contractors to quote and, not only did most not even take the time to view our basement prior to quoting, but only one displayed the professionalism and honesty that we expected. That contractor was Rick.

Rick was prompt at our first meeting. He spent over an hour with us, listening to what we desired for the basement, checking it out, and making suggestions. He followed up with his estimate as he promised. His professionalism and competitive estimate convinced us to go with Rick for our basement renovation.

The estimate was in terms of "time and materials" (as opposed to a set price quote) and it worked out very well. He provided us with copies of the receipts for all materials used for our project along with an easy-to-understand spreadsheet which detailed his time and costs. There were no surprises. We were kept up-to-date on his work and his forecasts each day which was very much appreciated. His method of only taking one job at a time and seeing it through to completion allowed him to stay focused and complete our job in a remarkably short time, causing minimum disruption to our family routine.

Rick started each day exactly when he said he would and finished on time. He required no support and quietly worked away in the basement. Truly, he never seemed to stop! The basement was left organized and neat each day, and spotless at the end of the job. Throughout the job, he took great care to make sure other areas of the house were protected with drop cloths. Rick is very particular about his work and takes care to ensure the details are exactly right. We are extremely satisfied with his workmanship and have received many compliments on our finished basement. Our kids love it, too!

We highly recommend Rick and will be calling him for any future renovations!

Sincerely,

Kevin & Alison Dancy