

To Whom It May Concern:

It is a sincere pleasure to write this reference letter for our contractor, Rick Goris of AGGroup Inc. Rick finished our basement during the fall of 2007. From the outset, we found Rick to be professional, friendly, and sincere. During our first meeting, he outlined exactly how the process would work and we were impressed with his high level of organization. Upon receiving his quote and estimated time of completion, we had no hesitation with hiring Rick.

Once the renovation began, Rick's ability and honesty were evident. Each day he showed us what he had completed and he would forecast how long the next step would take; his forecasts were always right on schedule, if not ahead. We were astonished at just how much he did accomplish each day. True to his word, he did not waste time, and we were never in doubt about his commitment. Moreover, he was great at discussing each step with us to ensure that our expectations were being met – he did offer some valuable suggestions as well. He had no problem making changes if they were requested. It's worthy to know that Rick's personality is very personable and friendly and this made the discussions go very smoothly.

We were impressed by Rick's attention to detail. There is no question, that he is a perfectionist. Additionally, he always kept the workplace very tidy during each step of the process.

In terms, of pricing, Rick's rates are more than reasonable and there were no "hidden" costs or extra charges for materials either. Rick always showed us the invoices and we knew exactly what we were spending right down to the last dollar. The total cost was well within budget.

To conclude, we definitely got the basement that we wanted – Rick did a fantastic job. The workmanship is of a very high quality – friends and family have been very complimentary in that regard. We couldn't be happier. We are very glad that we chose Rick and would highly recommend him.

Sincerely,

Dan and Cheryl Gauci