

July 29, 2009

Hi Rick,

Once again, a great big thankyou for accomplishing another fantastic job. I am absolutely thrilled with my new kitchen and the new flooring throughout the hallway, kitchen and dining area. Everyone who has seen the end result have passed compliments on the professionalism of your work.

Despite challenges with concave and sloping walls, warped counter tops and a number of light fixtures that you installed and uninstalled before I found the right one, you still managed to complete the work earlier than planned and under budget thanks to your great work ethic.

I thank you for your great attitude and helpfulness as well as your unwavering commitment throughout the entire project.

Not only have I taken advantage of recommending your work to friends since the first project you completed for me, but I will continue to do so at any future opportunity.

Best wishes for continued success.

Sue Wade